



Communicado and Logix Group Sign Pan-European Distribution Agreement to Deliver Converged Communications Management as a Service

The Communicado Streamline Management as a Service Platform will power Logix resellers' entry into high-margin managed services

COSTA MESA, Calif. - January 30, 2008 Communicado, formerly known as SyncVoice Communications, a leading provider of management software for converged communications, announced today that it has signed a pan-European distribution agreement with Logix Group, a leading e-business infrastructure solutions and services provider for IT professionals, to offer the new Communicado Streamline Management as a Service Platform that equips VARs and MSPs to remotely manage customers' converged communication networks supporting real-time person-to-person communications.

Logix will promote Streamline through its network of resellers to help businesses adopt converged communication's mobility benefits without the associated risks and management pain. Starting with a trouble-free transition to VoIP, Streamline provides the QoS, device, and application layer management capabilities required to satisfy user expectations for high-quality, real-time person-to-person collaboration including voice and video. Streamline provides the only risk-free path to the improved business processes, cost reduction and mobility promised by Unified Communications (UC).

"Communicado is excited about the prospects of working with a world-class Value Added Distributor like Logix. We are pleased that Logix has chosen the Communicado StreamLine platform to capitalize on the rapidly expanding Unified Communication services opportunity throughout Europe," said Stephen Rizzone, President and Chief Executive Officer of Communicado.

Supporting all major voice platforms, Streamline provides VARs or MSPs a means to remotely manage the customer's environment for them as the trusted provider of a complete converged communications solution. Communicado offers everything resellers need to add the value of guaranteed service levels to the converged communications networks they sell and have been supporting via break/fix.

"As we establish our Unified Communications practice, our partnership with Communicado to deliver Streamline Management as a Service will give our resellers a significant advantage in driving the next few years of productivity improvement in mid-tier businesses, first in Benelux, and then throughout Europe," said Cedric Doignie, Country Manager, Logix Benelux.

Streamline key features for VARs or MSPs include:

- A Multi-Customer Portal that Communicado hosts for the reseller, allowing it to monitor and optimize uptime and performance for all of its customers in one highly productive interface.
- Secure Granted Access that allows IT staff at multiple locations to join troubleshooting sessions instantly and perform remediation upon a user's request without the complexity of bridging VPNs.
- QoS Troubleshooting at the individual voice or video call level to determining which devices or applications are disrupting service.
- Stream Capture and Replay to isolate multiple application and/or device metrics related to an event's occurrence to understand the source of a problem.
- One-box Solution: The Streamline Remote Toolbox Appliance provides a robust environment that self-configures and links back to the Streamline portal, hosting any certified agents and third-party ecosystem tools required to run at the customer's premise.

□ Converged Communication User Bill of Rights defines the highest standards for converged communications and is the basis for the features and benefits found in the current version of Streamline and in the platform roadmap going forward.

About Communicado

Communicado (formerly known as SyncVoice Communications) is the leading provider of solutions for managing converged voice/data communications networks that carry real-time person-to-person business communications. The VXTracker™ software product line and Communicado's field-tested Streamline Management as a Service Platform are used by more than 400 advanced technology adopters including Allergan, St. Joseph Health System, Tenet Healthcare and the Discovery Channel, to reduce business risk and lower operating costs, combining technical tools with business analytics. Communicado is headquartered in Costa Mesa, California USA and has sales offices throughout North America.

About Logix Group

Founded in 1992 and subsidiary of Groupe Open, Logix Group (640 employees - € 427 M revenue in 2006) is a leading European e-business infrastructure solutions and services provider for IT professionals. Logix Group provides companies with a full range of infrastructure stacks (middleware, servers, storage, network and security) based on the leading-edge partnerships in combination with innovative services through a network of value-added resellers, systems integrators, independent software vendors and consultants. More than 6,500 partners benefit from Logix technical and sales expertise as well as a real business development support through its full range of value added services (integration, hosting, training, logistics, marketing and financial). Logix Group has locations in France, Belgium, Luxembourg, Holland, Spain, Morocco (+21 NWA countries), Poland, Israel, Denmark, Finland, Sweden and Norway. For more information, visit <http://www.logix-group.com>

Should you have any questions about Communicado, do not hesitate to contact Logix (+32 2 663 49 10). You can also send e-mailings to communicado@logix.be